## Frequently Asked Questions

#### Why does my dog have to be interviewed?

The interview is for your protection as well as for the protection of the staff and other dogs at the Daycare Center. Our screening process helps to determine if your dog is right for daycare (enjoys being around other dogs and people), allows us to understand your expectations and address any concerns, provides us with the opportunity to observe your dog, and gives you and your dog the chance to explore Dog Days Daycare Center before making a commitment. Dog owners, our staff, and the dogs themselves must all be comfortable with the Dog Days Daycare Center concept and environment.

#### What if my dog doesn't pass the interview?

Not all dogs should or would enjoy attending Dog Days Daycare Center. If your pet does not enjoy the company of other dogs or tends to snap at strangers, he or she is probably not right for dog daycare. There are lots of reasons or behaviors that would make your dog a poor choice for daycare. However, some of those reasons or behaviors may only be temporary and we may be able to find solutions. As long as safety is not jeopardized, we'll work with you in trying to accept your dog.

#### Could my dog get sick from another dog?

Most diseases your dog could contract in a daycare setting are prevented by keeping your pet up-to-date with vaccinations, worming, and flea/tick prevention. Through familiarity and observations, the staff will generally notice when a dog is not feeling well. He can be quarantined and sent home. You may want to talk with your veterinarian for more information.

## My dog is not neutered but he's really well behaved... can he still attend daycare?

Sorry, no. Intact males and unspayed females are recognized by other dogs as being "different". They're "picked on" by other dogs in the group. Remember, puppies can attend daycare up until they're seven months old and ready for spaying or neutering.

## My dog has to take a single pill three times a day. Will you give it to her?

We will gladly dispense your pet's medications provided we have the veterinarian's <u>written</u> instructions on the dosage and time of day it should be given.

# Frequently Asked Questions

#### Will the dogs be separated by sex, breed, size, age, etc.?

Yes and no. Aside from using the *Dog House* for puppies, small, timid or older dogs, and the *Ruff House* for the large breeds and more energetic pets, we generally take our cues from the dogs. If the larger dogs in the group are playing too rough for the smaller dogs (it's usually the other way around!!), they'll be separated. If everyone plays well together, there's no need for segregation. All dogs always have the option of moving to a different area of the facility (inside or outside) if they choose. Staff will be constantly monitoring the activity of the play groups and will intervene if play becomes too intense. Members of the play groups can be rotated so all the dogs in the group are compatible at any given time.

## Can my dog stay at Dog Days Daycare Center while I attend an out-of-town wedding next weekend?

Yes, absolutely! A limited number of guests can be accommodated overnight in the *Dog House*. The dogs are supervised and never left alone. After the daycare dogs are gone for the day, your pet can wind down and relax. Dinner will be served, privately, so there will be no tension among the group over food territory. In the evening, the staff and dogs will all enjoy some quiet time...watching TV, listening to music...just like home. After the final 10:00 p.m. outdoor potty break, the lights will be dimmed so everyone can sleep comfortably on their choice of beds. Staff will continue to monitor the dogs through the night.

## **Trans-PET-ation**

One of the most popular services, and the ultimate in convenience, is dog *trans-PET-ation*. Dog Days Daycare Center staff will pick up and/or drop off your dog for complete door-to-door service.

Your dog will ride in climate-controlled, secure comfort to or from the Daycare Center. To ensure the safety of our driver and your pet, dogs will be crated or restrained during *trans-PET-ation*.

The cost is \$25 per one-way trip.

*Trans-PET-ation* rates are only valid within a ten-mile radius of Dog Days Daycare Center. Travel beyond the 10 mile radius will be an additional \$2 per mile.

If we attempt to pick up or drop off your dog at the designated time and you are not available, charges will apply.

# Training

Just as children and adults are individual beings with different capacities to learn, understand and respond, dogs are also individual beings... and they speak a different language! Our training programs are geared toward teaching owners how to understand their dogs and communicate effectively with them. To that end, following are some of the standard opportunities we offer to learn those skills. See our website for pricing along with specialty training opportunities such as puppy playgroup, loose leash walking, board & train, etc.

#### **In-Home Basic Training**

Skills learned in this training course provide the building blocks for all future learning and training. You will learn to teach your dog how to sit, lay down, stay, come, and other commands that are fun to teach and fun for your dog to learn.

#### **Private, In-Home Training**

In this scenario our trainer will work with you and your dog in your home on any behaviors you wish to improve. Examples include excessive barking, jumping on people, house soiling, doorbell reactivity, counter-surfing, begging, loose leash walking, etc.

#### Day Training at Our Facility

For our daycare customers only. After a half day of daycare, you and your dog will learn and practice various basic obedience and socialization skills.

#### **Behavior Modification**

This intensive training program is intended to modify a dog's unwanted behavior. Owners will meet with our trainer for a 90 minute consultation during which the unwanted behavior will be described by the owner and observed by our trainer. A modification plan and estimated time-table will be developed and presented to the owner. Depending on the type of modification, training will take place at Dog Days Daycare Center, in the customer's home, or another location conducive to achieving the agreed upon goals.

## DAYCARE FOR YOUR DOG



# DOG DAYS DAYCARE CENTER

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908/431-0100

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OPEN 365 DAYS
FOR YOUR
CONVENIENCE

# Who/What/Where?

Dog Days Daycare Center is an organized, controlled and lovingly supervised environment for friendly dogs to socialize, interact and play. The purpose of dog daycare is to provide stimulation, exercise and socialization for dogs that would otherwise be left home alone during the day, or whose owners simply want to enrich their dogs' lives.

Busy dog owners often come home tired and are unable to give their dog the attention and exercise they need to stay physically and mentally healthy. Such dogs often develop problems such as incessant barking, housetraining accidents, and destructive behavior. Remember, dogs are pack animals that need and enjoy the interaction of other dogs. Even puppies benefit tremendously from socialization.

Our location, originally a two family residence, has been converted to a daycare center ("Dog House") that "feels like home" to your pet. There are separate rooms for puppy kindergarten and other groups of small (less than 30 lbs.), timid, older, or less energetic dogs. Access to fenced, outdoor play areas is available at all times. The dogs have the option to play together in groups, sleep on the furniture, lounge on the deck, or run around the yard. Our staff of one attendant for every ten to fifteen dogs ensure that the dogs are supervised at all times.

At the rear of the property is the 5,000 square foot *Ruff House* where the high energy and large breed dogs will play on a cushioned surface. Supervised, outdoor fenced areas are also available for their enjoyment.

Doggie sleepovers can be arranged on a limited basis. Only daycare customers will be accommodated since we're not a traditional boarding kennel, and only the *Dog House* will be used for overnight stays. We're with the dogs throughout the night to ensure their comfort and attend to their needs.

A full service grooming salon, catering to our daycare customers, but open to all, is available by appointment.

Utilizing our *Trans-PET-ation* service, between the hours of 7am to 6pm, you can schedule the time your dog will be picked up from home and returned at the end of the day; the ultimate in convenience. Or, you can drop your dog off starting at 7am and return by 7pm to pick up your dog-tired pet.

# Requirements

- All dogs accepted at Dog Days Daycare Center must first complete an in-depth screening process at the Daycare Center. There is a \$20 per dog screening interview fee. For the safety of all humans and canines at Dog Days Daycare Center, only dogs with non-aggressive temperaments can be accepted.
- Each dog must receive an annual clean bill of health from a veterinarian prior to attending Dog Days Daycare Center.
- Proof or certification of current rabies, DHLPP, Bordetella, and canine influenza vaccine must be provided.
- Proof of spaying or neutering for all dogs more than seven months old is required. Sorry, but we cannot accept dogs that have not been spayed or neutered.
- Proof of flea and tick control and heart worm prevention is required.
- Puppies must be at least four months old.
- Since dogs are territorial creatures, except for midday treats, feedings will not be provided during regular daycare hours. Special accommodations for daytime feedings can be made if recommended by your veterinarian.
- Our sleepover guests will dine privately at 6:30am and 5pm with the food you provide.
- Veterinarian prescribed medications can be administered by special, advance arrangement.

## Rates\*

Daycare
Full Day Rate\$45.00
(any day of the week) up to 12 hours
Half-Day Rate
(any day of the week) up to 6 hours
Sleepover Rate\$37.00
(in addition to the 12 hour All Day Rate)
Half day minimum
Call for quotes for special circumstances
Assessment/Screening Fee\$20.00
(per dog)
We accent Visa. Discover and MasterCard

#### We accept Visa, Discover and MasterCard







#### **Grooming**

Price determined by your dog's temperament, coat type and condition.

Daycare/Spa Day.....\$30.00 Plus grooming

#### Trans-PET-ation

Pick Up and/or Drop Off ..........\$25.00 each way (within 10 mile radius of Dog Days Daycare Center)
\*Plus \$2 per mile over 10 miles

\*rates subject to change

## What's Included?

- Pet care is available seven days a week.
- Drop off hours are daily from 7am to 10am and dogs must be picked up before 7pm.
- Home-like environment with indoor and outdoor play areas.
- Lounging rooms with couches, beds and chairs for the comfort of our guests.
- Separate areas for small dogs, puppies, and our senior citizen canines.
- Pull toys, squeaky toys, ropes, balls, Frisbees... toys of all kinds.
- Constant supply of fresh water in all indoor and outdoor areas.
- Supervision, monitoring, and lots of TLC.
- Bathing, brushing and full grooming available by appointment. Your pet will go home looking and smelling like a Best In Show winner!
- Spa Days, consisting of half a day of daycare followed by a warm bath, luxurious coat conditioning and styling, will ensure that your dog is physically and emotionally satisfied at the end of the day.

Most importantly, because Dog Days Daycare Center really is for the dogs, we'll let them tell us what they want to do all day. We'll take our cues from them and their body language. They'll tell us if they want to play, if they're tired and want to nap, if they're cranky and want to be left alone, or if they want some TLC and petting.

To avoid "issues" over territory, dogs are not permitted to bring toys or treats from home (unless specific arrangements are made in advance for health reasons or if your dog is scheduled for sleepover).